

# DC Quality Collaborative

## **NEW MEMBERS WANTED!**

### **Clients Needed to Improve the Quality of HIV Care Throughout the Region**

The DC quality collaborative is made up of members from 29 diverse agencies providing HIV care in DC, Northern Virginia, Suburban Maryland, and West Virginia. The effort is being led by the National Quality Center (NQC).

This group will meet in person, and by phone several times over the next year. The goal is to improve the quality and consistency of medical treatment that you receive.

The collaborative is seeking opinions of clients about how our ideas fit in with your experience receiving care. We need people living with HIV to bring their skills to the table. As a full-fledged member of the group; you will receive training about quality improvement, and have a voice in shaping quality activities and planning across the region.

**Together we can better meet the needs of people living with HIV and AIDS. To join or for questions contact the Client Liason:**

**Email: [dccollaborative@novaregion.org](mailto:dccollaborative@novaregion.org)**

**Phone: 703-642-4637**

For more info log onto: <http://nationalqualitycenter.org/>

## **THE DC Cross Part Quality Management Collaborative**

### **All about the Collaborative**

The DC quality collaborative is made up of members from over 30 diverse agencies providing HIV care in DC, Northern Virginia, Suburban Maryland, and West Virginia. By working towards common goals, we can strengthen our ability to improve the overall quality of HIV care for clients at a regional level. The collaborative's aim is to build up consumer involvement in quality activities to improve HIV care by involving them in quality improvement projects. At the conclusion of the collaborative in May, 2012 we seek to foster partnerships among People Living with HIV/AIDS (PLWHA) and the agencies that serve them throughout the region evidenced by communications for the purpose of collaboration for quality management, quality improvement; and joint training opportunities.

### **QUALITY IMPROVEMENT 101: YOU can make a difference.**

PLWHAs provide critical and necessary perspectives on the planning implementation and quality improvement of HIV/AIDS policies, programs and services; BUT if you have ever left a clinic, hospital or any provider and felt like something could have been done DIFFERENTLY or BETTER then you can still SAY something or DO something and you can make a difference. You will be surprised how many others have felt the same way and learn how simply to make HIV/AIDS Care the best it can be for yourself and others.

### **You will be an equal partner and you will be equipped!**

The involvement of PLWHA is VALUED and opinions and suggestions are taken seriously. In fact they are required! PLWHA are also recognized for their skill set and professions. If you feel like you are unprepared or not experienced enough YOU WILL BE EQUIPPED. Now you can be a House Mum or Peer Educator and be a Quality Improvement Expert too. There are some exciting opportunities for training and access to many (user friendly) resources and tools. Believe it or not Adult Learning can be fun and has games too! There are also incentives and flexible ways to participate if you at the very least have a phone and/or computer.

The best experience of all is working as a team. Don't miss an opportunity to come to the table with your Providers, Doctor, Administrator, Case Manger, and Dentist. Everyone is dedicated to finding solutions together!

### **Your voice will be heard**

Your participation will produce tangible short and long term results that you will see and receive timely feedback and follow up for as long as you remain committed to the process. This is different from all the other surveys that you have filled out! Together with all the other stakeholders you can celebrate and continue to promote success and hopefully encourage others to join the party.

What does The Affordable Care Act (Obama Care) and the National AIDS Strategy mean to you PERSONALLY? Well now you can find out and get empowered to contribute.

### **Challenges**

There are many significant life challenges that may get in the way of your participation but because it is so important that you participated you will be assisted as much as it is possible to overcome many of these challenges