Health Alert Network Overview

♦ HAN Web Address: https://dohhan.com/
  o Click on Register Now to sign up for alert
  o If you have an account, but you have forgotten either your username or password; click Forgot Username or Password under the LogIn button

♦ HAN Email Address: dc.han@dc.gov (for technical question or troubleshooting)

Purpose

The purpose of the Health Alert Network (HAN) is to provide a nationwide secure communications network capable of simultaneously transmit critical public health information to every state, regional and local public health agency. This capability is of critical importance to the effective management of terrorism incidents, naturally occurring infectious disease outbreaks and other public health emergencies.

➢ The HAN ensures 24/7 access to health information

➢ Announced/Unannounced HAN tests are conducted in order to verify contact information. It is critically important that everyone who receives test messages respond as soon as possible.

➢ Messages are received by Landline, Pager, Email, Text/SMS

➢ The HAN is customizable and allows users choose how they want to receive notifications

➢ In the future a downloadable app is being created to allow phones to receive alerts

How to register for the Health Alert Network for the DC Department of Health
   (*an asterisks denotes a required field*)
- Go to website: dohhan.com
    - Click on "Register Now"
    - * Create username (ex: john.doe)
    - * Create password (ex: 12345)
    - * System Role – Recipient
    - * Name
    - * Employment Information
    - * Create PIN (ex: 9876)
    - * Primary email address (ex: govt email)
    - * Contact Method (ex: mobile – 202 555 5555)
    - **Do not choose an org type**
    - Click save

How to log into the HAN

Go to website: dohhan.com
    - Input username and password
    - Click Log In

How to retrieving username or password

Go to website: dohhan.com
- On home page click Forgot Username or Password?
- For username: input email address
    - Click request username
- For password: input username
    - Click request password