

Health Regulation & Licensing Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HCA-0022	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 03/26/2013
NAME OF PROVIDER OR SUPPLIER BERHAN HOME HEALTH CARE AGENCY		STREET ADDRESS, CITY, STATE, ZIP CODE 7825 EASTERN AVENUE, NW, SUITE L1-16 WASHINGTON, DC 20012		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
H 000	INITIAL COMMENTS An annual survey was conducted at your agency from March 25, 2013, through March 26, 2013, to determine compliance with Title 22 DCMR, Chapter 39 (Home Care Agencies Regulations). The findings of the survey were based on a random sample of fifteen (15) clinical records based on a census of four hundred-fourteen (414) patients, fifteen (15) personnel files based on a census of three hundred-fifty-seven (357) employees. Observations and interviews were conducted in the patient homes during four (4) home visits and eleven (11) telephone calls were made to current patients.	H 000		04/08/13
H 459	3917.2(i) SKILLED NURSING SERVICES Duties of the nurse shall include, at a minimum, the following: (i) Patient instruction, and evalutaion of patient instruction; and This Statute is not met as evidenced by: Based on interview and record review, the home care agency's (HCA)skilled nursing staff failed to provide evidence that the instructions given were understood, by the patients as it related to their health conditions, for two (2) of the fifteen (15) patients in the sample (Patient #5 and #6). The findings include: The agency failed to ensure the evaluation of the training had been completed as prescribed. A. Review of Patient #5's record on March 25, 2013, at approximately 11:10 a.m. revealed a	H 459	3917.2 (I) SKILLED NURSING SERVICES Patients affected by deficient practice: Patient #5 and #6 Berhan Home Health Care has counseled all its employees to evaluate and document patient's caregiver level of understanding on instructions given regarding patients' care. Going forward, when applicable, all plan of care and subsequent nursing notes will incorporate caregivers understanding of the instruction on health teaching.	

Received 4/8/13
 Department of Health
 Health Regulation & Licensing Administration
 Intermediate Care Facilities Division
 899 North Capitol St., N.E.
 Washington, D.C. 20002

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Jessha M

TITLE

CEO

(X6) DATE

4/8/13

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H 459	Continued From page 1 POC with a certification period from February 14, 2013, to April 14, 2013. According to the POC, the patient had diagnoses that included a lower back pressure ulcer, urinary tract infection, cerebral arterial occlusion, glaucoma and rheumatoid arthritis. Further review of the POC revealed that the licensed practical nurse (LPN) was to instruct patient on blood glucose monitoring, wound care management, assess and evaluate skin integrity. Continued review of Patient #5's record on March 25, 2013, at approximately 11:45 a.m., revealed a Skilled Nursing Visit Assessment (SNVA) dated March 16, 2013. The form indicated that Employee #11 (LPN) provided education on blood sugar and wound care management, infection control and preventing skin breakdown by turning every two hours; but failed to document Patient #5's s/caregiver's level of understanding with the aforementioned health teaching. B. Review of Patient #6's record on March 25, 2013, at approximately 12:30 p.m. revealed a POC with a certification period from February 14, 2013, to April 14, 2013. According to the POC, the patient had diagnoses that included an open wound of back, Diabetes Mellitus, morbid obesity, abnormality of gait and hypertension. Further review of the POC revealed that the registered nurse (RN) was to instruct patient on blood glucose monitoring, wound care management, assess and evaluate skin integrity. Continued review of Patient #5's record on March 25, 2013, at approximately 11:45 a.m., revealed a SNVA dated March 16, 2013. The form indicated that Employee #3 (RN) provided instruction to the patient on preventing skin breakdown by turning and positioning; but failed to document Patient #6's/caregiver's level of understanding with the aforementioned health teaching.	H 459	Systemic Change: Berhan Home Health Care will review this policy with all new hires. Following this policy will be considered as one of the conditions for the new hires to maintain continued employment with the agency. The DON will conduct supervisory visits on the clinical staff to ensure compliance with this policy while providing education to the staff as identified. Quality Assurance Measure: The DON along with the quality assurance nurse will review fifty percent (50%) of the clinical records on a monthly basis to determine compliance with this policy. Staff will be notified of the findings and requested to correct the deficiency. Berhan Home Health Care Agency recognizes that any identified deficient practice may potentially affect patient care. The corrective action to all identified deficiencies will be applied across the board to all staffs to improve quality of services rendered.	04/08/13

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H 459	Continued From page 2 During a face to face interview with the director of nursing (DON) on March 25, 2013, at approximately 5:15 p.m., it was acknowledged that the skilled nursing staff did not document evaluation of the health teaching instructions received or understood by Patient #5 and #6. Further interview revealed that the skilled nursing staff would be re-trained on how to document evaluation of patient instruction in the medical records.	H 459		04/08/13	