



DEPARTMENT OF HEALTH
HEALTH REGULATION & LICENSING
ADMINISTRATION

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Received 9/14/09

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

GOVERNMENT OF THE DISTRICT OF COLUMBIA
DEPARTMENT OF HEALTH
HEALTH REGULATION ADMINISTRATION

825 NORTH CAPITOL ST., N.E., 2ND FLOOR
WASHINGTON, D.C. 20002
August 26, 2009
Follow-up Date(s):

Name of Facility: <p>Vizion One Inc.</p>	Street Address, City, State, ZIP Code: <p>10 G St., NE #710 Wash., DC</p>	Follow-up Date(s):
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Regulation Citation	Statement of Deficiencies	Ref. No.	Plan of Correction	Completion Date
<p>Title 22 Chapter 39</p>	<p>An initial licensure survey was conducted at your agency on August 26, 2009. The following deficiencies were based on a record review of Policy and Procedures. The sample size was two (2) employees based on a census of two (2). The facility had no clients at the time of this inspection.</p> <p style="text-align: center;">3907 <u>PERSONNEL</u></p>	<p>3907.</p>	<p>Vizion One Inc, agreed with the findings of the survey conducted on August 29, 2009</p> <p>(SEE ATTACHMENT # 1)</p> <p>PERSONNEL POLICIES WAS CREATED ON AUGUST 27, 2009</p>	<p>Sept 14/2009</p>
<p>3907.1</p>	<p>Each home care agency shall have written personnel policies that shall be available to each staff member and shall include the following:</p>		<p>Vizion One, director of Nursing (DON) shall ensure these policies are well implemented and ready for review as of september 14, 2009.</p>	
<p>3907.1 (a)</p>	<p>The terms and conditions of employment, including but not limited to wage scales, hours of work, personal and medical leave, insurance, and benefits;</p>			
<p>3907.1 (c)</p>	<p>Provisions for an annual evaluation of each employee's performance by appropriate supervision;</p>			

J. Waters (nurse consultant)
Name of Inspector

9/14/09
Date Issued

ABDALLAH KITWARA
Facility Director/Designee

SEPT 14/2009
Date



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3907.1 (e)

Provisions for orientation, periodic training or continuing education, and periodic competency evaluation.

Based on a record review, it was determined that the agency failed to include the above listed requirements in their Personnel Policy.

The findings include:

A record review on August 26, 2009 at approximately 11:30 a.m. revealed that the agency failed to include the terms and conditions of employment, including but not limited to wage scales, hours of work, personal and medical leave, insurance, and benefits, provisions for an annual evaluation of each employee's performance by appropriate supervision, provisions for orientation, periodic training or continuing education, and periodic competency evaluation in their Personnel Policy.

During a face to face interview with the Director on August 26, 2009 at approximately 12:00 p.m., she acknowledged the findings.

3907.1 (e)

Provision for Orientation, periodic training or continuing education, and periodic competency evaluation.

(SEE ATTACHMENT 1)

VISION ONE, INC shall continue to review, edit, and make all necessary adjustments to its policies and procedures.

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3907.2

Each home care agency shall maintain accurate personnel records, which shall include the following information:

(f) Verification of previous employment;

Based on interview and record review, it was determined that the agency's personnel records failed to include verification of previous employment for one (1) of one (1) Home Health Aide in the sample. (HHA #1)

The finding includes:

A record review on August 26, 2009 at approximately 12:20 p.m. revealed the agency failed to include verification of previous employment for HHA #1.

In an interview with the Director of Nursing (DON) on August 26, 2009 at approximately 12:50 p.m. it was acknowledged HHA #1's verification of employment was not in the personnel record.

There was no documented evidence verification of previous employment was available for review for all employees at the time of the survey.

(g) Documentation of reference checks;

3907.2
(f)

VISION ONE, INC Agreed with the finding of the survey conducted on August 29, 2009

VISION ONE, INC Requested a verification of employment for HHA #1 but failed to receive the documents back.

VISION ONE, INC has replaced the HHA #1 with ABAKAH ROSE.

Going forward NO any potential employee shall be hired unless employment verification is Obtained.

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Based on interview and record review, it was determined that the agency's personnel records failed to include documentation of reference checks for one (1) of one (1) Home Health Aide in the sample. (HHA #1)

The finding includes:

A record review on August 26, 2009 at approximately 12:22 p.m. revealed the agency failed to include documentation of reference checks for HHA #1.

In an interview with the DON on August 26, 2009 at approximately 12:52 p.m. it was acknowledged HHA #1's documentation of reference checks was not in the personnel record.

There was no evidence documentation of reference checks was available for review for all employees at the time of the survey.

(i) Documentation of any required criminal background check;

Based on interview and record review, it was determined that the agency's personnel records failed to include documentation of all required criminal background checks for one (1) of one (1) Home Health Aide in the

VIZION ONE, INC Agreed with the findings of survey conducted on August 29.

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REFERENCE CHECK FOR ALL THE EMPLOYEES WAS OBTAINED.
(SEE ATTACHMENT # 2)

VIZION One Inc, Director of Nursing (DON) shall conduct a reference check for all the employees before the hiring.



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sample. (HHA #1)

The finding includes:

A record review on August 26, 2009 at approximately 12:25 p.m. revealed the agency failed to include documentation of the criminal background check for the previous seven (7) years, in all jurisdictions within which HHA #1 had worked or resided within the seven (7) years prior to the check.

In an interview with the DON on August 26, 2009 at approximately 12:55 p.m. it was acknowledged documentation of the criminal background check for the previous seven (7) years, in all jurisdictions within which HHA #1 had worked or resided within the seven (7) years prior to the check was not in the personnel record.

There was no evidence documentation of all required criminal background checks was available for review for all employees at the time of the survey.

VISION ONE, INC Agreed with the findings of the survey conducted On August 29, 2009

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During the survey we explained that the sample (HHA #1) was pending until we receive his Criminal Background check.

We have replaced (HHA #1) with Rose .B. Abakah, the Director of Nursing (DON) shall ensure that all employees provide GLOBAL CRIMINAL BACKGROUND CHECK that is current prior hiring.

3908

ADMISSION



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3908.1	Each home care agency shall have written policies on admissions, which shall include, at a minimum, the following:	VISION ONE, INC Agreed with the findings of the survey conducted On August 29, 2009	Sept 14/2009
3908.1 (c)	The amount charged for each service;		
3908.1 (d)	Policies governing fees, payments and refunds;	VISION ONE, INC shall have written Policies on Admission, which shall include, at minimum the following . The amount charged for each service Policies governing fees, Payments and Refunds, consent for services and Consent for Interagency sharing Information.	
3908.1 (g)	Consent for services; and		
3908.1 (h)	Consent for interagency sharing of information.	VISION ONE, INC shall include the above policies on its Policies and these policies will be available for Review on September 18, 2009.	
	Based on a record review, it was determined that the agency failed to include the above listed requirements in their Admission Policy.		
	The findings include:		
	A record review on August 26, 2009 at approximately 10:00 a.m. revealed that the agency failed to include the amount charged for services, policies governing fees, payments and refunds, consent for services, and consent for interagency sharing of information in their Admission Policy.		



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During a face to face interview with the Director on August 26, 2009 at approximately 11:00 a.m., she acknowledged the findings.

3910

RECORDS RETENTION AND DISPOSAL

3910.1

Each home care agency shall maintain a clinical record system that shall include the following:

3910.1 (a)

Written policies that provide for the protection, confidentiality, retention, storage, and maintenance of clinical records;

Based on a record review, it was determined that the agency failed to include the above listed requirement in their Record Retention and Disposal Policy.

The findings include:

A record review on August 26, 2009 at approximately 10:30 a.m., it was revealed that the agency failed to include written policies that provide for the protection, confidentiality, retention, storage, and maintenance of clinical records in their Record Retention and Disposal Policy.

VISION ONE, INC Agreed with the finding of the survey conducted On August 29, 2009 Sept 14/2009

The Policies that provide for the protection, confidentiality, retention, storage, and maintenance of clinical records are created

(SEE ATTACHMENT #3)

VISION ONE, INC Director of Nursing will implement and enforce these Policies.



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